

Building homes,
independence
and aspirations



Job Profile

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| Job Title | Electrical Manager | | |
| Job Reference No. | HOMEJD949 | Date of issue: | June 2026 |

The job in a nutshell...

You'll be responsible for the delivery of customer focussed electrical installation and maintenance services, organising and co-ordinating programmes of work across maintenance and compliance workstreams, overseeing subcontractor delivery to ensure high levels of performance, productivity, quality and cost-effective services aligned to the Home Group vision and values.

You'll provide continuous improvement and service innovation with positive outcomes for all Home Group customers, colleagues and stakeholders, delivering high quality and compliant services through effective line management of electrical supervisors, auditors and surveyors.

What success will look like...

Providing dynamic and effective management of internal teams and subcontractors and resources required to deliver our service standards, legislative requirements, KPIs and to achieve our Customer Promise.

Drawing on your strong background in electrical services you'll lead the team to undertake high quality electrical compliance servicing, repairs and installations, ensuring implementation and compliance within electrical policies and procedures.

You'll be the principal point of contact for electrical compliance workstreams, including electrical testing, inspection, repairs, and remedial work, ensuring all contracts drive performance, continuous improvement and innovation.

Provision of robust monitoring and management of subcontractor and supplier performance within policy, legislation and contract guidelines and ensuring procurement requirements are being fulfilled.

You will act as duty holder in line with our NICEIC registration, ensuring in-house and contractor works are being managed in line with legislation across maintenance workstreams, and assisting in the delivery of in-house training to contractors and staff where required and liaising with professional bodies relevant to electrical safety. You'll deputise for the Gas Manager during periods of annual leave / any absence as and when required.

You will champion health and safety management, ensuring compliance with regulatory health, safety and welfare standards and providing ownership and accountability for high-risk

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activities, by embedding company health and safety policies and procedures within the team and sub-contractor operations.

You'll have accountability to monitor and challenge financial performance, providing accurate forecasting and budgetary control to ensure your team are working commercially and have a genuine understanding of how they provide cost effective and value for money services. Promote and manage effective use of housing and works order systems, ensuring accurate data recording for all activities from internal teams and contractors, whilst ensuring the customer journey is mapped and that asset management data is used to prolong the life of installations.

To ensure customer complaints and contractual disputes or issues are investigated and acted upon quickly, sharing learning and observations to prevent recurrence and to strive to get things right first time and recognise the customer impact in work activities and ensure customers and stakeholders are considered within all actions and decision making through consultation, negotiation, and communication, whilst harnessing change and transforming ideas into actions.

You'll already have these **brilliant** skills, qualifications and knowledge...

| Transferable Skills. | Technical qualifications, experience and knowledge. |
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| <p>We have an eye for detail</p> <ul style="list-style-type: none"> • Pay attention to the details • Have technical qualifications • Applying legislation, working within policies and procedures. | <p>Electrical compliance expertise</p> <ul style="list-style-type: none"> • Relevant qualification in an electrical discipline, or equivalent experience • Strong knowledge of managing electrical safety and compliance works • Understanding of legislation, statutory requirements and compliance processes in a housing and maintenance setting • Working knowledge of electrical inspection, testing, repairs and remedial activities |
| <p>We know how the world works and our place in it</p> <ul style="list-style-type: none"> • Take responsibility for making sure your knowledge is up to date, read and listen to updates about our sector and internal communications | <p>Health and safety leadership</p> <ul style="list-style-type: none"> • Relevant Health and Safety qualification, or equivalent experience |

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| <ul style="list-style-type: none"> • We work in partnership with our customers to shape future services, amplifying their voices • Take ownership to understand the external influences on Home Group and what our competitors are doing | <ul style="list-style-type: none"> • Proven experience managing health and safety for direct teams and subcontractors • Strong understanding of CDM regulations • Knowledge of compliance requirements relating to electrical activities |
| <p>We are organisers and drivers</p> <ul style="list-style-type: none"> • Have the confidence to challenge performance or behaviours not in line with our values • Say no when appropriate, don't be derailed • Be positive and enthusiastic to drive work forward. | <p>Contractor and programme management</p> <ul style="list-style-type: none"> • Experience of programming, coordinating and monitoring maintenance workstreams • Managing subcontractors against contractual obligations and performance standards • Ensuring statutory and mandatory compliance records and certification are maintained • Confident use of housing or electronic systems to record and track works activity |
| <p>We are great influencers</p> <ul style="list-style-type: none"> • Be curious- listen to and understand your audience's situation or style • Build rapport and develop relationships • Be a real self-starter | <p>Commercial and data insight</p> <ul style="list-style-type: none"> • Ability to interpret contracts, data, statistics and performance information • Experience identifying trends and using insight to drive service improvement • Strong commercial awareness with focus on value for money • Experience managing budgets and analysing financial performance |

We'd also love you to have, or be **brilliant** at... (but don't worry if not)

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| <p>Experience and knowledge of renewable energy technologies including PV, Air/Ground Source Heat Pumps</p> <p>Knowledge and understanding of the wider principles of compliance, including gas within a housing and maintenance environment</p> <p>Professional Membership of a chartered association or a relevant industry body</p> <p>Experience of dynamic resource scheduling (DRS) and works order systems</p> |
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We're all **accountable** for..

Health and Safety of our ourselves and others; put simply this includes taking the time to complete all learning, understanding your role-specific responsibilities, working with reasonable care and taking steps to address and report problems related to Health and Safety.

Taking a proactive approach to your learning and development to be the best you can be. This includes understanding and keeping up to date with all our relevant policies and processes as well as taking advantage of all the learning opportunities and resources available to you ... they're there for a reason but don't worry, we'll help keep you informed along the way.

Promoting equality, diversity and inclusion as a top priority at Home Group; leading by example in your actions and demonstrating our Brilliant People behaviours.

Keeping things compliant! You'll have role-specific and organisational goals but it's important you take these seriously and keep people and information secure and safe within the scope of doing your bit here at Home Group.

Comfortable operating in a modern digital workplace, including using digital tools to work collaboratively and productively.

Other **important** stuff..

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| Budget Holder | No | Budget value up to £ | <input type="text" value="Enter value"/> |
| Manages People | Yes | # of direct reports circa | <input type="text" value="Enter value"/> |
| Travel | Regular | Driving Essential | Yes |
| DBS | Basic | | |



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